



## Town Shares Boil Water Order for Aquarion Customers

DOVER – The Town of Dover reports that the Massachusetts Department of Environmental Protection (DEP) has issued a boil water order for Aquarion Water along the Dover Main System.

Aquarion employees performing routine maintenance at the Frances Street wells encountered an emergency which required removing the wells from service. This resulted in a loss of water pressure in the area.

Loss of pressure can allow bacterial contaminants to enter the distribution system. As a result, there is an increased chance that the water may contain disease-causing organisms.

Aquarion will be collecting samples for both Coliform and E.coli bacteria upon repressuring the system. **The boil water order applies to all homes and businesses, and remains in effect until further notice.**

Affected customers may find the latest updates here: [www.aquarionwater.com/alerts](http://www.aquarionwater.com/alerts)

The Town recommends:

- All water that will be used for cooking, drinking, brushing teeth, washing dishes or food preparation should be boiled for at least one minute prior to use.
- Alternatively, bottled water should be used as an alternative.
- Any ice, beverages, formula or uncooked foods prepared with water from the public water system on or after 11 a.m. on Friday, Sept. 8, should also be discarded.

The same precautions apply to pets.

- Pets should be given bottled water or boiled water that has cooled.
- Water from any appliance connected to your water line, such as ice and water from a refrigerator, should not be used for pets while under a boil water order
- Fish or other aquatic pets should not be exposed to water containing elevated bacteria levels, and appropriately boiled or bottled water should be used instead.

Additional information regarding drinking water boil orders and other public health orders can be found on the DEP's website [here](#).